

MUFG Bank Turkey A.Ş.

PERSONAL DATA PROCESSING INFORMATION POLICY

1 Data Controller and Representative

In accordance with the Personal Data Protection Law No. 6698 ("Law No. 6698"), your personal data; MUFG Bank Turkey A.Ş. as the data controller. is processed in accordance with the following principles:

- Being in compliance with the law and rules of integrity
- Being accurate and up-to-date when necessary
- Being processed for specific, clear and legitimate purposes
- Being linked, limited and proportionate to the purpose for which they are processed
- Being stored for the period stipulated in the relevant legislation or necessary for the purpose for which they are processed

2 Data Processed by MUFG Bank Turkey

Personal data is processed within MUFG Bank Turkey through the explicit consent received from data owners or in light of the activities that can be carried out without being subject to explicit consent in accordance with Articles 5 and 6 of the Law no 6698, and these data are processed only within the framework of the purposes exemplified in the 'Purposes of Processing Personal Data' section of this Policy. These types of personal data, which vary and differentiate depending on the type and nature of the relationship between MUFG Bank Turkey and the data owner, the communication channels used and the aforementioned purpose information, and are processed in accordance with the principles in this Policy, are as follows:

- Information identifying the data owner such as name, surname, profession, title, employment information, education status, gender, marital status, spouse/child information, citizenship status, tax liability status,
- Data such as date of birth, place of birth, identity number, blood group, religion and photograph in identification documents such as identity card photocopy, identity copy photocopy, passport and driver's license,
- Communication information such as address, e-mail, telephone and fax number, as well as communication records within the scope of telephone conversations and e-mail correspondence, and other voice data,
- Real person information in documents for legal entities such as tax plate, trade gazette, authorization certificate, qualification documents, signature circular and activity certificate,
- Pricing, reconciliation, collection and detailed financial data on payment activities.

3 Purposes of Processing Personal Data

- Personal data may be processed by MUFG Bank Turkey for the following purposes and may be stored for as long as these purposes and relevant legal periods stipulate:
- Carrying out the activities that MUFG Bank Turkey is responsible for conducting within the scope of legal and administrative obligations,

- Informing the data owner about changes in the legislation or the rules and policies accepted by MUFG Bank Turkey,
- Investigating, detecting, reporting and preventing illegal transactions, as well as managing and conducting activities subject to legal process,
- Protecting legitimate interests,
- Negotiating, creating and performing contracts,
- Conducting due diligence on requests and questions and ensuring feedback to the relevant person,
- Conducting promotional and marketing activities, as well as obtaining the opinions of data owners through surveys and polls,
- Managing and developing the website, helping to improve customer experience,
- Providing services to the products offered by MUFG Bank Turkey and distribution of services,
- Increasing efficiency by ensuring workflow and coordination between units,
- Reporting to MUFG Bank Turkey's affiliated institutions and Group companies abroad,
- Examining the suitability of candidates for the relevant position during job application, candidate evaluation and recruitment processes, and contacting these candidates and persons related to the application,
- Recording visits and tracking cargo,
- Ensuring the security of electronic systems and physical environments belonging to or used by MUFG Bank Turkey and taking necessary measures by conducting relevant evaluations.

4 Transfer of Personal Data

MUFG Bank Turkey transfers data domestically and internationally within the framework of the purposes exemplified in the 'Purposes of Processing Personal Data' section of this Policy and in accordance with Articles 8 and 9 of the Law no 6698, and personal data may be processed and stored in the servers and electronic environments used within this scope. The nature of these transfers and the parties with whom they are shared vary depending on the type and nature of the relationship between the data owner and MUFG Bank Turkey, the purpose of the transfer and the relevant legal basis, and these parties are generally as follows:

- Legal authorities such as MASAK, SİSBİS, Law offices, etc. and institutions from which support is received for legal activities,
- State-affiliated institutions and organizations such as the Treasury, Revenue Administration, etc.,
- Institutions and Group companies to which MUFG Bank Turkey is affiliated abroad,
- Business units within MUFG Bank Turkey for the purpose of ensuring coordination, cooperation and efficiency.

5 Collection and Storage of Personal Data

MUFG Bank Turkey may obtain personal data directly from employees and customers, suppliers, business partners, Group companies, call centers, official institutions and other physical environments in order to meet the purposes exemplified in the 'Purposes of Processing Personal Data' section, within the framework of the conditions stipulated in Articles 5 and 6 of the Law no 6698, and may also collect personal data through websites, mobile applications, social media and other publicly accessible channels or organized trainings, organizations and similar events.

Personal data is kept within MUFG Bank Turkey for the duration of the relevant legal retention periods and is stored for the period required to carry out the activities related to this data and the purposes specified in this Policy. Personal data whose purpose of use has ended and whose legal retention period has expired is deleted, destroyed or anonymized by MUFG Bank Turkey in accordance with Article 7 of the Law no 6698.

6 Rights of Data Owners Within the Framework of the Law no 6698

Article 11 of the Law no 6698 regulates the rights of real persons whose personal data is processed and pursuant to this article, data owners have the following rights on MUFG Bank Turkey:

- To learn whether personal data is processed,
- To request information regarding personal data if it has been processed,
- To learn the purpose of processing personal data and whether it is used in accordance with its purpose,
- To know the third parties to whom personal data is transferred domestically or abroad,
- To request correction of personal data if it is processed incompletely or incorrectly,
- To request deletion or destruction of personal data if the reasons requiring processing of personal data are eliminated,
- To request notification of correction and deletion to third parties to whom personal data is transferred,
- To object to the emergence of a result against the person by analyzing the processed data exclusively through automated systems,
- To request compensation in case of damages incurred due to unlawful processing of personal data

Requests from data owners for the purpose of exercising one of the above rights will be met by MUFG Bank Turkey within 30 days at the latest. These requests can be delivered to MUFG Bank Turkey AŞ by hand with identification documents to the address 'Fatih Sultan Mehmet Mah. Poligon Caddesi Buyaka 2 Sitesi No:8 Kat 21 34771 Tepeüstü Ümraniye İstanbul', sent through a notary or with a secure electronic signature to the address mufgturkey@hs02.kep.tr. In the event that the requests require an additional cost, MUFG Bank Turkey may charge a fee in the amounts determined within the scope of the relevant legislation.

7 Transfer of Data Abroad

Personal data may be transferred abroad in accordance with the legislation in order to meet the purposes exemplified in the 'Purposes of Processing of Personal Data' section of this Policy for the purposes of processing, storage, administration or another use specified in this Policy. Necessary measures are taken to ensure that personal data is properly protected in these transfers.

8 Security of Personal Data

MUFG Bank Turkey attaches importance to protecting the confidentiality and security of personal data. In this regard, the necessary technical and administrative security measures are taken to protect personal data against unauthorized access, damage, loss or disclosure. In this regard, the necessary system access controls, data access controls, secure transfer controls, business continuity controls and other necessary institutional controls are implemented.